



## Before you Travel

### Access the internet using personal appliances

The University of Glasgow has many WiFi hotspots throughout Campus. We suggest that you access this service using **Eduroam** or access the internet using a mobile **Dongle** device. Both solutions require you to prepare your equipment prior to arriving in Glasgow.

**Eduroam** is a secure, world-wide roaming access service developed for the international research and education community. This has to be issued in advance at your 'home' institution. At the University of Glasgow it is provided as a broadcast wireless network available wherever there is wireless coverage.

A **Dongle** is a hardware key for the software you're using. It allows mobile broadband by connecting your laptop or netbook to the internet.

If you do not have access to either of these solutions we can set up a "GUvisitor" wireless network account, you must be able to run the Cisco Clean Access ActiveX web client or Cisco Clean Access Java Applet web client in order to authenticate. Currently many devices including iPhones, iPads and Blackberries are unable to operate using this solution.

If these wireless network solutions are not suitable it is recommended that you prepare your mobile phone to use 'mobile' internet access prior to arriving in Glasgow.

### Presentations

All central teaching spaces have in house PC's which require no log in or password. If you are using your own laptop for presentations, a 15 pin VGA connector is provided with mini jack cable for amplification of any audio contained within the presentation. A quick guide to AV installed in the lecture theatres is available via <http://www.gla.ac.uk/services/avit/>. Click on the Quick Start Guide link to access the 4 minute video presentation.

### End User Devices

Unfortunately we do not support end-user devices we therefore strongly recommend that you are familiar with your laptop and software prior to arriving in Glasgow.

### Audio Visual Support for Presenters

Equipment located within our spaces are compatible with PCs and related laptop devices, they are not compatible with any Apple products. We recommend that you provide your presentation in a USB format and suggest that you have a reserve option if this format fails.

### Audio Visual Support for Delegates

All central teaching spaces have IR radiators to provide hearing assistance for those delegates requiring this facility. Delegates requiring this facility are required to wear a necklet.

The Bute Hall and Senate Room are equipped with induction loop systems.

The Melville, Turnbull and Carnegie Rooms have no voice reinforcement system or hearing assistance system

### PA Systems

All pre-installed PA systems are for voice reinforcement and source audio only (PC, Laptop, DVD). These systems are not suitable for live music and drama performances. If this type of performance is being provided then an appropriate full range PA system is required and will be hired from our nominated suppliers, this will attract an additional charge.